

Subject: Tell CQC about the impact of coronavirus (COVID-19) on your service



Dear {service name}

We need your help to understand the impact coronavirus (COVID-19) is having on services like yours

We know many providers of adult social care have serious concerns about their ability to provide safe care during the coronavirus outbreak. We understand that you may be facing issues around the availability of personal protection equipment (PPE), access to other supplies, workforce capacity, testing, and more.

CQC has taken a lead role in collecting information by asking homecare providers about the issues they are facing, and we are now rolling out this data collection to extra care and supporting living services. We use what we find to identify the areas dealing with the biggest challenges, and to see how widespread issues are. More information on why we are collecting data and how it will be used is [available on our website](#).

We are asking you to complete a short online form each weekday from 17 June, telling us the impact of coronavirus on your service.

We will share this information with organisations who can help mobilise support, including with the Department of Health and Social Care, meaning what you tell us can drive real action to help.

Your responses will not be used for any regulatory enforcement activity.

Your answers will help target the right resources, in the right place, at the right time - and save lives.

Yours sincerely

Care Quality Commission