Department of Health & Social Care

Are you a registered private provider with residents who receive NHS-funded Nursing Care (FNC)? If so, the Department for Health and Social Care (DHSC) needs your help to set next year's FNC rate.

We would be grateful if you would complete the DHSC 2027-2028 FNC cost collection survey via Capacity Tracker. The survey went live on 24 November 2026 and will be open until 11 December 2026**.**

What is NHS-funded Nursing Care?

Every year the DHSC sets the following year's FNC rate. This funding is provided by the NHS to residential care providers with nursing, to support the provision of nursing care by a registered nurse. FNC can support people's health and wellbeing by enabling nursing care to be delivered within the residential home where the individual resides. DHSC sets the annual national FNC rate which dictates the amount that the NHS pays care homes delivering FNC. This is a standard amount paid per resident, per week.

What is the cost collection survey?

DHSC is conducting a 'cost collection' survey so that we have the most recent and accurate data available when calculating the national FNC rate. You might recall that we last did this in 2023.

What information is needed to complete the survey?

We would like to encourage as many providers as possible to complete this survey. Although it is optional, a greater sample size will mean more reliable results.

When completing the survey, please have the following information to hand: the number of care home residents by different funding types and payroll information for registered nurses, both pay and hours worked, for the two months of April 2026 and October 2026 (or your most recent completed payroll period).

What if I need help accessing or completing the survey?
North of England Care System Support (NECS) unit, who manage Capacity Tracker, provide a dedicated support centre - Monday to Friday, 8am to 5pm. For technical support with completing or updating the survey NECS can be contacted by phone 0191 691 3729 or by emailing necsu.capacitytracker@nhs.net.

What if I am a large provider and have more than one location?

We can confirm that a bulk Excel return will be available for providers operating more than one location, to support the submission of data across multiple homes.

North of England Care System Support (NECS) unit, who manage Capacity Tracker, will be able to support you in requesting a bulk Excel return. For details contact NECS with details of your request via necsu.capacitytracker@nhs.net.

You will see a link to the survey when you log into Capacity Tracker. If you have any questions, please contact the DHSC FNC inbox at fnc@dhsc.gov.uk.

We thank you in advance for your continued support and engagement.

DHSC